



YOUR SATISFACTION ABOUT THE MUSEUM

Your opinion matters : Madam, Sir, we thank you for taking a few minutes to answer this questionnaire. Your kind feedback will allow us to evaluate your level of satisfaction with our structure and to improve our services and our welcome.

➤ THE ACCESS TO THE MUSEUM :

- Did you easily find the museum : Yes No
- Do our opening hours fit you : Yes No
- According to you, are our rates appropriate : Yes No

➤ YOUR COMING :

- Have you already visited the Museum before :
 No, it's the first time Yes, I have been here several time Yes, I come really often

- How did you hear about the Museum ?
 Word of mouth I went past and I have noticed it Internet Leaflet Tourist office

If tourist office, specify which one?

- In which context did you visit the Museum:
 In individual (alone, in family, with friends) In group For work

- What are the motivations of your visit to the Museum:
 Split Activities planned Temporary exhibition The topic of salt marshes

➤ THE STRUCTURE :

- Please evaluate the overall cleanliness :
 Excellent Good Satisfactory Bad

- Please evaluate our gift shop :
 Excellent Good Satisfactory Bad

- Would you recommend your family or friends to visit the Museum : Yes No

If no, why ?
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➤ THE RECEPTION :

- Please evaluate the personal who welcomed you :
 Excellent Good Satisfactory Bad

➤ YOUR TOUR / VISIT :

- If you did the tour by your own, how did you find all the documentation in the Museum :
 Excellent Good Satisfactory Bad

- Have you experienced any difficulty when using touch screens : Yes No
If yes, which one ?.....

➤ **THE ACTIVITIES :**

- If you followed a guided tour, how did you find the quality of this service:

Excellent Good Satisfactory Bad Not concerned

- Please evaluate the activities offered by the Museum (e.g. books for kids, workshops, tours etc.) :

Excellent Good Satisfactory Bad Not concerned

Your suggests and remarks :

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➤ **ABOUT YOU:**

- You are : A man A woman

- How old are you : From 16 to 29 years old From 30 to 49 years old From 50 to 64 years old

65 years old and more

- Your socio-economic classification :

Higher managerial and professional occupations Lower managerial and professional occupations Intermediate occupations (clerical, sales, service) Employers and own account workers Lower supervisory and technical occupations Semi-routine occupations Routine occupations Unemployed Retirement Student

Other :

- Where do you from : United Kingdom United States Germany Australia

Other :

The Museum's Public Services Department thanks you for participating in this questionnaire.



musée de France