



YOUR SATISFACTION ABOUT THE MUSEUM

Your opinion matters : Madam, Sir, we thank you for taking a few minutes to answer this questionnaire. Your kind feedback will allow us to evaluate your level of satisfaction with our structure and to improve our services and our welcome.

➤ THE ACCESS TO THE MUSEUM :

- Did you easily find the museum : ☐ Yes ☐ No
- Do our opening hours fit you : ☐ Yes ☐ No
- According to you, are our rates appropriate : ☐ Yes ☐ No

➤ YOUR COMING :

- Have you already visited the Museum before :
☐ No, it's the first time ☐ Yes, I have been here several time ☐ Yes, I come really often
- How did you hear about the Museum ?
☐ Word of mouth ☐ I went past and I have noticed it ☐ Internet ☐ Leaflet ☐ Tourist office
If tourist office, specify which one?
- In which context did you visit the Museum:
☐ In individual (alone, in family, with friends) ☐ In group ☐ For work
- What are the motivations of your visit to the Museum:
☐ Split ☐ Activities planned ☐ Temporary exhibition ☐ The topic of salt marshes

➤ THE STRUCTURE :

- Please evaluate the overall cleanliness :
☐ Excellent ☐ Good ☐ Satisfactory ☐ Bad
- Please evaluate our gift shop :
☐ Excellent ☐ Good ☐ Satisfactory ☐ Bad
- Would you recommend your family or friends to visit the Museum : ☐ Yes ☐ No

If no, why ?
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➤ THE RECEPTION :

- Please evaluate the personal who welcomed you :
☐ Excellent ☐ Good ☐ Satisfactory ☐ Bad

➤ YOUR TOUR / VISIT :

- If you did the tour by your own, how did you find all the documentation in the Museum :
☐ Excellent ☐ Good ☐ Satisfactory ☐ Bad
- Have you experienced any difficulty when using touch screens : ☐ Yes ☐ No
If yes, which one ?

➤ **THE ACTIVITIES :**

- If you followed a guided tour, how did you find the quality of this service:

☐ Excellent ☐ Good ☐ Satisfactory ☐ Bad ☐ Not concerned

- Please evaluate the activities offered by the Museum (e.g. books for kids, workshops, tours etc.) :

☐ Excellent ☐ Good ☐ Satisfactory ☐ Bad ☐ Not concerned

Your suggests and remarks :

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➤ **ABOUT YOU:**

- You are : ☐ A man ☐ A woman

- How old are you : ☐ From 16 to 29 years old ☐ From 30 to 49 years old ☐ From 50 to 64 years old

☐ 65 years old and more

- Your socio-economic classification :

☐ Higher managerial and professional occupations ☐ Lower managerial and professional occupations ☐ Intermediate occupations (clerical, sales, service) ☐ Employers and own account workers ☐ Lower supervisory and technical occupations ☐ Semi-routine occupations ☐ Routine occupations ☐ Unemployed ☐ Retirement ☐ Student

Other :

- Where do you from : ☐ United Kingdom ☐ United States ☐ Germany ☐ Australia

Other :

The Museum's Public Services Department thanks you for participating in this questionnaire.



musée de France